

Ceiling Pro International  
Carol Kraut  
4834 Park Glen Road  
Saint Louis Park, MN 55416

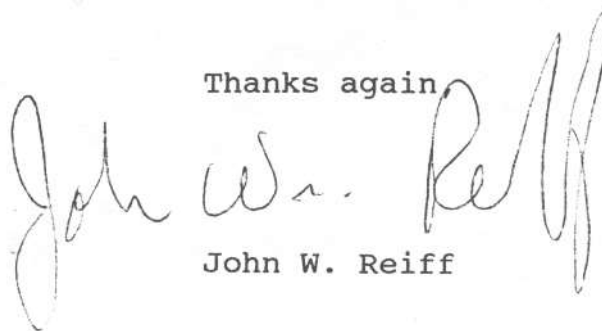
Dear Carol:

I would like to express my enthusiasm to you and your staff for the excellent job they performed on cleaning the vinyl ceiling and walls in our kitchen. Some of the walls behind heavy equipment and shelves hadn't been touched in years. I didn't think it possible but everything looks newly replaced. Some of our kitchen help asked if the ceiling had been painted white.

Your crew was very quiet and efficient. They left everything spotless when finished and it was highly appreciated.

I will surely recommend Ceiling Pro International to all the Olive Garden Restaurants nation wide and other friends I have in food operations.

Thanks again

A handwritten signature in cursive script that reads "John W. Reiff". The signature is written in dark ink and is positioned to the left of the printed name.

John W. Reiff