



Ceiling Professionals International
Attn: Carol Kraut
4834 Park Glen Road
St. Louis Park, MN 55416

Dear Carol,

I first heard of your company from one of the other Dairy Queen franchises, but I was still a little skeptical of the service. After your crew had completed the job, I was convinced. The three technicians that came out - were extremely neat and professional about their work and their clean-up.

Both our kitchen and dining room ceilings came out cleaner than I can ever personally remember them being.

All in all, it was a great job and I wouldn't hesitate to recommend you to anyone.

Thanks,

A handwritten signature in cursive script that reads 'Mark N. Esperson'.

Mark N. Esperson
President

P.S. I just called our other store in Blaine to give you a good referral.

